

January 17, 2013

Our LANDesk Contractor has been on site since December 4, 2012 and we are pleased to report that Phase 1 of the project as it pertains to contract deliverables has been successfully completed – on time, within scope and within budget! Kudos to the project team on this one! Without their skills and dedication to the success of this project, we would not be as successful as we are today.

The LANDesk hardware and software foundation is now installed and configured; the system administration team has been trained, and the team is now in the process of finalizing the configuration in order to have the ability to fully support 5,000 desktops (AHS and AOA desktops) with almost a “push of a button”. This includes remote installation of software to a desktop with a push of a button vs. physically “touching” each and every computer – this includes “home” users (users not on the Govnet WAN (State Network)). Anticipated results show that end user downtime will be significantly reduced with the full implementation of Phase 1. For instance, if your machine gets infected with a virus and requires a total reformat – you could be up and running with a “new machine” within hours instead of days as is the case now. At this time, we expect to be fully functional with Phase 1 within 3-4 weeks. This is dependent on successful test results and resource availability before Phase 2 begins February 4, 2013. For a detailed list of this functionality, please see the section under “Centralized Management of Devices” below.